

Payment is due in full upon order completion unless previously arranged with the management. Payments are accepted through our website via debit cards and credit cards. No other forms of payment are currently accepted. All prices quoted on this website are in Singapore Dollars, unless otherwise stated

## **Delivery Time Frame**

We will endeavor to pack and ship your item(s) within stipulated working day(s) from the date of purchase. We use Singpost or Courier services at convenience or cost consideration. All deliveries and the shipping charge for each order is calculated based on your shipping address and the combined weight of all items. The total amount will be made visible on the final checkout page before payment is required. You will have the option to cancel the order if you decide not to place it.

## **Return Policy**

We reserve the right to cancel an order for any reason. All sold goods are non-refundable. For education institutional products such as ITE college uniforms, we will only refund upon valid reasons (Exchange/Quit school) and item(s) in its original conditions.

## **Exchange Policy**

We take special care to deliver your products in excellent condition. However, you can if you receive any product that are defective may be returned at this time. Defective items include: rips, incorrect size, style or color by manufacturer and incorrect items. Buyers are responsible for returning any defective items to our return office. Only order Modified/Personalised item may not be returned at this time.